

## **DATA PROTECTION NOTICE**

# Authorised Economic Operator (AEO) Study (hereinafter "AEO Study")

This Data Protection Notice explains who we are, the personal data we collect, how we use it, who we share it with, and what your legal rights are.

# Who is carrying out the survey?

This survey is being carried out by <u>Oxford Research</u>, a specialised consultancy firm, on behalf of the European Union, represented by the European Commission.

## About Oxford Research

Oxford Research is a specialised consultancy providing services to both governmental and non-governmental clients on the European Union, Nordic, national and local level. Founded in 1995, Oxford Research has offices in the Baltics, Brussels, Denmark, Poland, Norway and Sweden.

# • About the European Commission

The European Commission is committed to protect personal data and to respect privacy. The European Commission's privacy statement can be found <a href="https://example.com/here">here</a>.

## What personal data will be collected and used in this research?

You can take the survey anonymously, i.e. you do not have to provide any personal data. If you do agree to share your data with us, we may use your full name, surname, your role within your organisation, your email address, and your phone number, as provided by you if you indicate that you wish to be recontacted, in order to provide further feedback for the AEO Study.

All of the information you provide will remain confidential. Your answers will be combined with all other participants' answers, and no identifiable data will be shared with Oxford Research' client.

#### What is the legal basis for processing your personal data?

A legal basis is required to process your personal data. The legal basis of Oxford Research and the European Commission for processing your personal data is your consent to take part in the AEO Study. If you wish to withdraw your consent at any time, please see the section below covering 'Your Rights'.

# How will Oxford Research use your personal data and who will have access to your data?

- Firstly, responding to this survey is entirely voluntary and any answers are given with your consent.
- Your responses will be stored separately from your personal information and will be used solely for research purposes.
- Your participation, together with your individual responses to the survey questions, will be kept strictly confidential.
- The personal data and responses will solely be used for research purposes and to produce anonymous, statistical research findings and insights. You will NOT be identifiable, directly or indirectly, in any published results.

## Who we share your data with:

Oxford Research is conducting this study together with a group of independent companies, comprising: CT Strategies, Economisti Associati, Ipsos, Tetra Tech, Wavestone, as well as several individual expert sub-contractors.

Your anonymised responses may be shared with these organisations, solely for the purpose of this study.

## How will Oxford Research ensure my personal information is secure?

Oxford Research takes its information security responsibilities seriously and applies various precautions to ensure your information is protected from loss, theft or misuse. Security precautions include appropriate physical security of offices and controlled and limited access to computer systems.

Oxford Research has regular internal and external audits of its information security controls and working practices.

# How long will your personal data and identifiable responses be retained?

Oxford Research will only retain your data in a way that can identify you for as long as is necessary to support the research project and findings. In practice, this means that once we have satisfactorily reported the anonymous research findings to the European Commission, we will securely remove your personal, identifying data from our systems.

## Your rights

- You can withdraw your consent for survey participation at any time.
- You are free to choose which questions you answer, and which you do not.
- Under certain situations, you have the right to access your personal data, rectify any inaccurate or incomplete data, request erasure or portability of your data, object to the processing of your personal data. You may also ask the data controller to restrict the processing.
- To exercise these rights, please approach us using the contacts below.
- Should you feel that the processing infringes Regulation (EU) 2018/1725 on data protection, you are entitled to raise a complaint with the <u>European Data Protection Supervisor</u>.

## Who can you contact about the survey?

If you have comments or questions, any concerns or a complaint regarding the processing of your personal data or this survey, or should you wish to withdraw your consent, please feel free to contact the following:

Bradord Rohmer, Oxford Research

E-mail: bradford.rohmer@oxfordresearch.se